

NEW UP/DOWN SERVICE REQUESTER

New Up/Down Service Requester

LINK® System
Customer Interface

LINK® System Customer Interface

Old Look LINK® Learning Training Tutorials LINK® Helpdesk Contact Us

Customer Activities (Login) Informational Postings

- Existing User Login
- New User (No Link Id)**
- Reset or Change your Password
- LINK® System Security Tutorials

Application Support

For LINK® application support, please call 1-800-827-LINK® (5465), 713-989-LINK, or email the LINK® Help Desk. Additional online support can be found on the tutorial page.

LINK® System Security

- Reset or Change your Password
- Existing User
- New User (No LINK® Id)
- LINK® System Security Tutorials

Critical Notices

Garden Banks Gas Pipeline, LLC
[10/11/2017- Tropical Storm Nate - Evacuation of Non-Essential Personnel at SM1-76](#)


Weather

Weather map showing current temperature (°F) valid 08:00 CDT on Tue 21 Oct 2017.

Training

Enbridge offers group training at different locations throughout the year as well as periodic webinars. Explore our LINK® Training site.

If you are a new user and your entity is not presently setup in the LINK® System, you must create a new Service Requester.

On the LINK® Home page locate the lock icon  , click on the dropdown and select “New User” as shown in the red box on the menu tree found on the left side of the screen.

New Up/Down Service Requester

LINK® System
Customer Interface

The screenshot displays the LINK System Customer Interface. At the top left, the logo reads "LINK System Customer Interface". On the right side of the top navigation bar, there are links for "Old Look", "LINK Learning", "Training", "Tutorials", and "LINK He". A green header bar contains a home icon, a lock icon, and a "Login: None" status indicator. On the left, a dark blue "LINK System Access" menu is open, listing several options. The option "New Up/Down Service Requester" is highlighted with a red border. The main content area features three panels: "Application Support" with contact information, "LINK System Security" with a list of actions like "Reset or Change your Password", and "Critical Notices" with a notice about "Garden Banks Gas Pipeline, LLC". On the right, a large banner for "LINK System" includes a welcome message and a link to "www.enbridge.com".

LINK System Customer Interface

Old Look LINK Learning Training Tutorials LINK He

LINK System Access

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New Up/Down Service Requester

Service Requester Maintenance (New/Upgrade)

Create Local Admin for Existing Service Requester

Login: None

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Critical Notices

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LINK System

Welcome to Enbridge Inc.'s LINK System Customer Interface.

We create superior and sustainable value by providing natural gas gathering and processing, transmission, storage and distribution services.

For more information go to www.enbridge.com

Welcome

The LINK® System Access Menu will appear on the left side of the screen. Click “New Up/Down Service Requester”, as shown in red.

New Up/Down Service Requester

LINK® System
Customer Interface

SystemTest Build: 8.26.01 Login: None New Up/Down Service Requester

*Svc Req Entity Name: Svc Req No:

Svc Req Setup: Svc Req Pty Cd:

Svc Req Name: Svc Req Status:

General Info Details Contacts Addresses Contact Uses System Agreement Error List Local Admin System Access

INTRODUCTION:
In the LINK system, one of the first activities which must be performed is the setup of company information. In the natural gas business, companies are called service requesters, so you'll see that term instead of the word "company." Once a service requester has been set up, other activities related to the use of the service requester can then be addressed, such as the setup of users, contracts, meters (locations), and contacts. The term "Contacts" refers to people who work for a company who can be contacted about specific issues, such as nominations, confirmations, billing, etc. To setup a company in the LINK system, see the "Creating a New Service Requester" section below.

In order to conduct business effectively, it's necessary to keep service requester information up-to-date. Company information that should be checked (and updated, if needed) includes addresses, telephone numbers, contact names, etc. To check and/or change information for a service requester, see the "Maintain an Existing Service Requester" section below.

In addition, each service requester desiring access to the LINK system must provide (or have provided) the applicable LINK system agreement, unless one of the exceptions applies. For more information, select the HELP button on the System Agreement tab.

RETRIEVE AN EXISTING SERVICE REQUESTER:
* Enter the name of the service requester that needs to be maintained in the Svc Req field or double click the field to use the Service Requester lookup.
* Next, press the Retrieve button and if the service requester is found in our LINK system, all information pertaining to the service requester will be displayed.

MAINTAIN AN EXISTING SERVICE REQUESTER:
* To edit any information pertaining to the service requester, first press the Edit button.
* To update the details of the service requester go to the Details tab.
* To add, modify or delete addresses click the Addresses tab.
* To view or edit existing contacts for this service requester, add a new contact or delete contacts, click the Contacts tab.
* To assign or remove contact uses for a contact go to the Contact Uses tab.
* To execute one or more LINK System Agreements, click on the System Agreement tab.
* Lastly, after all edits have been made, be sure to press the Submit button to validate and store all changes on the LINK system.
* If the changes are not submitted, then they will be lost.

CREATE A NEW SERVICE REQUESTER:
* Enter the name of the service requester that needs to be created in the above Svc Req field.
* Next, press the New button and if any service requesters are found in our LINK system that have a similar name they will be displayed in a dialog box.
* If similar names are found press OK to proceed in creating a new service requester or select an existing service requester to edit.

- The Service Requester Maintenance screen will appear. Scroll down in the data field and follow the instructions to create a new Service Requester (shown in the red box).
- The instructions will require your company's full name in the "Svc Req Entity Name" data field (also shown in red box).

Service Requester Maintenance

SystemTest Build: 8.26.01 Login: None

New Up/Down Service Requester

10/24/2017 9:12:07 AM CDT

Clear New Edit Sub

*Svc Req Entity Name: PDTQ COMPANY

Svc Req Setup: UPSTREAM/DOWNSTREAM

Svc Req Name: PDTQ COMPANY

Svc Req No:

Svc Req Pty Cd:

Svc Req Status: INCOMPLETE

Eff From Date:

Eff To Date:

General Info Details Contacts Addresses Contact Uses System Agreement Error List Local Admin System Access

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- * Next, press the New button and if any service requesters are found in our LINK system that have a similar name they will be displayed in a dialog box.
- * If similar names are found press OK to proceed in creating a new service requester or select an existing service requester to edit.
- * Under Service Requester Setup field, select the type of service requester that is being created in the Svc Req Setup field. The options are

Enter the name of the Service Requester you want to create and tab out of the "Svc Req Entity Name" field. Next press the "New" button.

New Up/Down Service Requester

LINK® System
Customer Interface

LINK® System Customer Interface

[Old Look](#) [LINK Learning](#) [Training](#) [Tutorials](#) [LINK® Helpdesk](#)



SystemTest Build: 8.26.01 Login: None

New Up/Down Service Requester

PLEASE FIX THE ERRORS



*Svc Req Entity Name:

Svc Req Setup: ▼

Svc Req Name:

Svc Req No:

Svc Req Pty Cd:

Svc Req Status:

Eff From Date:

Eff To Date:

[General Info](#) [Details](#) [Contacts](#) [Addresses](#) [Contact Uses](#) [System Agreement](#) [Error List](#) [Local Admin](#) [System Access](#)

[Help](#)

[Go To Error](#)

Task Description

PLEASE ADD AT LEAST ONE ADDRESS FOR THE SERVICE REQUESTER

PLEASE PROVIDE A DEFAULT GENERAL USE CONTACT FOR ALL BUSINESS UNITS

CONTACT IS REQUIRED

Before submitting the Up/Down Service Requester the following are required:
“Address and a General Use Contact”.

New Up/Down Service Requester

LINK® System
Customer Interface

The screenshot displays the LINK System Customer Interface for creating a new service requester. The main form includes fields for 'Svc Req Entity Name' (PDTQ COMPANY), 'Svc Req Setup' (UPSTREAM/DOWNSTREAM), 'Svc Req No.', 'Svc Req Pty Cd.', 'Svc Req Status' (INCOMPLETE), 'Eff From Date', and 'Eff To Date'. A navigation bar at the bottom contains tabs for 'General Info', 'Details', 'Contacts', 'Addresses', 'Contact Uses', 'System Agreement', 'Error List', 'Local Admin', and 'System Access'. The 'Contacts' tab is highlighted with a red box. A 'New Contact' dialog box is open, showing fields for 'Type' (PERSON), 'Dept', 'First Name', 'MI', 'Last Name', 'Work Email', 'Home Email', 'Other Email', 'Work Phone Nbr', and 'Work Fax Nbr'. Below these are sections for 'Mailing Address' and 'Delivery Address', each with fields for 'Svc Req Entity Name', 'Contact', and three address lines. At the bottom of the dialog, a red box highlights the question: 'A Default General Use Contact is required. Would you like to make this contact your Default General Use Contact for all Enbridge business units?' with a dropdown menu set to 'Y'. A red arrow points to this dropdown with the text 'Set to "Y"'. The dialog also includes 'Next', 'OK', and 'Cancel' buttons.

Select the “Contacts Tab” add contact information with an address. Next, set the contact as the “General Use Contact” for all business units. This will meet the Up/Down Service Requester requirements.

New Up/Down Service Requester

LINK® System Customer Interface Old Look LINK Learning Training Tutorials LINK® H

SystemTest Build: 8.28.01 Login: None New Up/Down Service Requester

SERVICE REQUESTER SUBMITTED

*Svc Req Entity Name: Svc Req No: Eff From Date:

Svc Req Setup: Svc Req Pty Cd: Eff To Date:

Svc Req Name: Svc Req Status:

Employed-By	First Name	Middle Initial	Last Name	User Id	ID Status	Dept	Work Phone Nbr	Work Fax Nbr	Work Email	Home Email	Other Email	Mailing Address
PDTQ COMPANY	JOHN		DON				7138246588		CLJOHNSON@YAHOO.COM			5400 WESTHEIMER HOUSTON TX 77058 USA

After submitting the Up/Down Service Requester; evaluation by the LINK® Group is required for activation. Once approved it's now active in the LINK® System.

Upgrade Existing Up/Down Service Requester

LINK® System
Customer Interface

LINK® System Customer Interface Old Look

LINK® System Access Service Requester Maintenance (New/Upgrade)

gim: None

New Up/Down Service Requester

Service Requester Maintenance (New/Upgrade)

Create Local Admin for Existing Service Requester

*Svc Req Entity Name: PDTQ COMPANY Svc Req No: 1000029581 Eff

Svc Req Setup: UPSTREAM/DOWNSTREAM CREDIT Cd: T61359

Svc Req Name: ALL BUSINESS PURPOSES Status: ACTIVE

General Info Details Contacts Addresses Contact Uses System Agreement Error List Local Admin System Access

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In addition, each service requester desiring access to the LINK system must provide (or have provided) the applicable LINK system agreement, unless one of the exceptions applies. For more information, select the HELP button on the System Agreement tab.

- To upgrade an existing Up/Down Service Requester to an “All Business Purposes Service Requester, select the “Service Requester Maintenance (New/Upgrade)” menu item.
- Retrieve that particular service requester and then select “All Business Purposes” from the dropdown list of options.
- The following slides will show how to finish upgrading this new All Business Purpose entity.

Service Requester Maintenance

Local Admin Form Execute

DESIGNATION OF LOCAL ADMINISTRATION FORM

On behalf of CAMP ENERGY LLC. (hereafter called LINK System Subscriber) which has been assigned the unique service requester propriety code of (NOT ASSIGNED YET) by the LINK system, you have requested that CAMP ENERGY LLC. be set up as a system subscriber and that you will be designated as its Local Security Administrator. Please read the following explanation of the rights and responsibilities of a Local Security Administrator, then type your name at the end of this form to indicate CAMP ENERGY LLC.'s agreement to these terms and to submit your request to become the Local Security Administrator.

1. The Local Security Administrator for LINK System Subscriber shall be responsible for assigning, changing, disabling, and otherwise managing USERIDs and passwords for all LINK System Users of LINK System Subscriber, in accordance with the applicable LINK System Agreement(s) and the Enbridge Pipeline tariff(s).
2. The Local Security Administrator will have full rights to all LINK system data belonging to LINK System Subscriber, and can perform all LINK system functions on behalf of LINK System Subscriber, such as executing contracts, performing capacity releases, entering nominations, confirming locations,

Additional Associated Companies to which the Local Security Administrator designated herein will be granted access via the execution of this designation of Local Security Administrator form at the time of form execution:

Currently, CAMP ENERGY LLC. has no Associated Companies.

On behalf of the LINK® System Subscriber, I have read and agree to the above terms and conditions, and agree to serve as the Local Security Administrator as described above.

I agree to execute this form electronically.

Signature: CJ P. SMITH Title: PRESIDENT OF CAMP ENERGY LLC

Phone: 713-627-5400 Email: CLJPSMITH@CAMPENERGY.COM

Note: To Execute Agreement please scroll to the end of Designation of Local Administration Form, and check all attestation boxes.

Execute Agreement View PDF Print Cancel Close

As the information is entered for the Service Requester, a “Local Security Administrator” must be identified.

When the screen shown here appears, scroll completely through the Designation of Local Administrator form to review the requirements, enter requested information, and check the attestation boxes.

Once the tasks have been completed, execute the agreement by clicking the “Execute Agreement” button.

- Local Security Administrator (LSA)

Enbridge business units FERC gas tariffs require each entity to have a Local Security Administrator for the LINK® system. The Administrator will have the ability and responsibility to maintain user rights to all functions needed to perform daily duties in accordance with the entities rights and obligations for all business units on the LINK® system. This individual will be the only user that has the ability to maintain the entity's Service Requester, Affiliation and Agency rights on the system. We recommend at least one backup Local Security Administrator be established in case the primary is unavailable.

Creating a Local Administrator

Create Local Admin for New Service Requester

This form will create a new LINK® System User (as defined in Pipeline's General Terms and Conditions or Statement of General Terms and Standard Operating Conditions, as applicable, of the FERC Gas Tariff or of the Pipeline as may be amended from time to time) and assign to that individual a USERID for the LINK® System. The following rules apply:

1. LINK® USERID can be up to 17 characters after the prefix with no spaces or special characters.
2. Required Fields are bold.
3. Password must be at least 8 characters and must contain 3 of these 4: uppercase, lowercase, numeric, special character.
4. Password cannot contain LINK® USERID.

*Employed By:

LINK® USERID:

Password:

Retype Password:

First Name:

M. I.:

Phone #:

last Name:

Fax #:

Email Addr:

Fill out the online request form using the parameters at the top of the page. Click the “OK” button when completed.

You will receive an email when the Service Requester and Local Administrator are approved.

The e-mail will contain a copy of the Executed Local Administrator Agreement.

Service Requester Maintenance

LINK System Customer Interface Old Look LINK L

SystemTest Build: 8.24.02 Login: None Service Requester Maintenance (New/Upgrade)

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*Svc Req Entity Name: Svc Req No:

Svc Req Setup: Svc Req Pty Cd:

Svc Req Name: Svc Req Status:

[General Info](#) [Details](#) [Contacts](#) [Addresses](#) [Contact Uses](#) [System Agreement](#) [Error List](#) [Local Admin](#)

[Help](#)

Svc Req Full Name:

D-U-N-S® No: [D&B Website](#)

Svc Req Type:

FERC CID No:

Complete basic information about your company in the “Details Tab”. This includes entering the D-U-N-S number and identifying what type of Service Requester you are.

The D&B D-U-N-S Number is a unique nine-digit identification sequence, which provides unique identifiers of single business entities, while linking corporate family structures together.

Service Requester Maintenance

SystemTest Build: 8.24.02 Login: None Service Requester Maintenance (New/Upgrade) 7/18/2017

Clear

*Svc Req Entity Name: CAMP ENERGY LLC Svc Req No: Eff From Date:

Svc Req Setup: ALL BUSINESS PURPOSES Svc Req Pty Cd: Eff To Date:

Svc Req Name: CAMP ENERGY Svc Req Status: INCOMPLETE

General Info Details Contacts Addresses Contact Uses System Agreement Error List Local Admin System Access

Help New View Edit Delete

Employed-By	First Name	Middle Initial	Last Name	User Id	ID Status	Dept	Work Phone Nbr	Work Fax Nbr	Work Email
CAMP ENERGY	CJ		SMITH				713-624-5400		CLJPSMITH@CAMPENERGY.C

The contact information previously entered by the user appears in the “Contact Tab” data grid. Additional contacts can be entered using the “New” button. Existing information is reviewed using the “View” button. Also, contact information can be changed by clicking on the “Edit” button.

Service Requester Maintenance

SystemTest Build: 8.24.02 Login: None Service Requester Maintenance (New/Upgrade)

*Svc Req Entity Name: Svc Req No:
Svc Req Setup: Svc Req Pty Cd:
Svc Req Name: Svc Req Status:

[General Info](#) [Details](#) [Contacts](#) [Addresses](#) [Contact Uses](#) [System Agreement](#) [Error List](#) [Local Admin](#)

[Help](#)

Contact: Business Unit: Use Type:

Business Unit	Use Type	Contact	Employed-By	Default	Contact ID
AGT	GENERAL USE	CJ SMITH	CAMP ENERGY	<input checked="" type="checkbox"/>	0
BGS	GENERAL USE	CJ SMITH	CAMP ENERGY	<input checked="" type="checkbox"/>	0
BIG	GENERAL USE	CJ SMITH	CAMP ENERGY	<input checked="" type="checkbox"/>	0
BSP	GENERAL USE	CJ SMITH	CAMP ENERGY	<input checked="" type="checkbox"/>	0
EHP	GENERAL USE	CJ SMITH	CAMP ENERGY	<input checked="" type="checkbox"/>	0
ETNG	GENERAL USE	CJ SMITH	CAMP ENERGY	<input checked="" type="checkbox"/>	0
MBHP	GENERAL USE	CJ SMITH	CAMP ENERGY	<input checked="" type="checkbox"/>	0
MNCA	GENERAL USE	CJ SMITH	CAMP ENERGY	<input checked="" type="checkbox"/>	0
MNUS	GENERAL USE	CJ SMITH	CAMP ENERGY	<input checked="" type="checkbox"/>	0
NXCA	GENERAL USE	CJ SMITH	CAMP ENERGY	<input checked="" type="checkbox"/>	0

The Contact Uses tab reflects the assignment of CJ Smith as the General Use Contact.

Service Requester Maintenance

The screenshot displays the 'Service Requester Maintenance' interface. At the top, there are several input fields for service request details, including 'Svo Req Entity Name' (CAMP ENERGY LLC), 'Svo Req No' (1000029558), 'Eff From Date' (07/19/2017), 'Svo Req Setup' (ALL BUSINESS PURPOSES), 'Svo Req Ply Cd' (T81332), 'Eff To Date' (01/01/2200), 'Svo Req Name' (CAMP ENERGY), and 'Svo Req Status' (ACTIVE). Below these fields is a navigation bar with tabs: 'General Info', 'Details', 'Contacts', 'Addresses', 'Contact Uses' (highlighted with a red box), 'System Agreement', 'Error List', 'Local Admin', and 'System Access'. A 'Help' button is on the left, and an 'Edit' button is on the right (also highlighted with a red box). Below the navigation bar, there are dropdown menus for 'Contact' (CAMP ENERGY, highlighted with a red box), 'Business Unit', and 'Use Type' (GENERAL USE, highlighted with a red box). A 'Default' dropdown is also visible. The main content area shows a modal window titled 'New / Edit Contact Uses: Form'. Inside the modal, there is a 'Contact' dropdown (CAMP ENERGY) and a table with columns for 'Use Type' and various business units: ALL, AGT, BGS, BIG, BSP, EHP, ETNG, GB, MBHF. The 'GENERAL USE' row is highlighted with a red box, and the 'CONTRACT' row has a 'YES' dropdown selected in the 'ALL' column. Below the table is a note: 'Note: Select the contact from the drop down that needs to be maintained. Now use the grid to select how the contact will be used and to which business unit this contact will be applied by selecting yes or default. A 'yes' indicates the user will be used for that particular use type. 'Default' comes into play if two or more people have the same use type for a service requester - the person marked as the default contact will be contacted first. Selecting 'Yes' or 'Default' under the 'All' column will apply the Yes or Default contact uses setting to all Enbridge business units.' At the bottom of the modal are 'OK' and 'Cancel' buttons.

Use Type	ALL	AGT	BGS	BIG	BSP	EHP	ETNG	GB	MBHF
GENERAL USE	DEFAULT	DEFAULT	DEFAULT	DEFAULT	DEFAULT	DEFAULT	DEFAULT	DEFAULT	DEFAULT
CONTRACT	YES	YES	YES		YES	YES	YES	YES	YES
NOMINATION									
CONFIRMATION									
MEASUREMENT									
STORAGE PLAN									
GAS ACCOUNTING INVOICING									
GENERAL ACCOUNTING INVOICING									
BUSINESS UNIT REMITTANCE CONTACT									
PLANT ACCOUNTING INVOICING									
MAIL / DELIVER INVOICE TO									

The “Contact Use” tab can be updated by choosing a contact from the dropdown, selecting a “User Type” and clicking on the “Edit” button. This screen will appear and allow the user to add or update contact uses.

A “Default General Use” contact must be entered to submit the Service Requester.

Service Requester Maintenance

Contact Uses include:

	Description
Confirmation	Use Type
General Use	Receive notices for all areas in the absence of a specific area contact.
Mail /Deliver Invoice To	Receive invoice notices.
Business Unit Remittance Contact	Reserved for special uses.
Plant Accounting Invoicing	Reserved for special uses.
General Accounting Invoicing	Reserved for special uses.
Gas Accounting Invoices	Reserved for special uses.
Nomination	Receive notices related to nominations.
Storage Plan	Receive notices related to the annual storage plan.
Measurement	Receive measurement related notices.
Contract	Receive contract related notices.

Service Requester Maintenance

The screenshot displays the 'Service Requester Maintenance (New/Upgrade)' page in the LINK System Customer Interface. The page features a green header with navigation links (Old Look, LINK Learning, Training, Tutorials, LINK® Helpdesk, Contact Us) and the ENBRIDGE logo. Below the header, a top bar shows 'SystemTest Build: 8.24.02', 'Login: None', and the page title 'Service Requester Maintenance (New/Upgrade)'. The main content area includes a form with fields for 'Svc Req Entity Name' (CAMP ENERGY LC), 'Svc Req No.', 'Svc Req Setup' (ALL BUSINESS PURPOSES), 'Svc Req Name' (CAMP ENERGY), 'Svc Req Pty Cd', 'Svc Req Status' (INCOMPLETE), 'Eff From Date', and 'Eff To Date'. A navigation bar below the form contains tabs for 'General Info', 'Details', 'Contacts', 'Addresses', 'Contact Uses', 'System Agreement', 'Error List', 'Local Admin', and 'System Access'. A status section shows 'Status: Approved Pending' and a 'Show Historical' checkbox. A 'View Executed' button is highlighted with a red box. Below the status section is a data grid with columns: Business Units Covered, Status, Submit Date, Mkt Appr St, and Int Appr St. The grid lists various business units, all with a status of 'NOT EXECUTED' and a submit date of '01/01/0001'.

Business Units Covered	Status	Submit Date	Mkt Appr St	Int Appr St
AGT, TE, BGS, BSP, ETNG, MBHP, EHP, SGSC, OGI	NOT EXECUTED	01/01/0001		
BIG	NOT EXECUTED	01/01/0001		
GB	NOT EXECUTED	01/01/0001		
MCGP	NOT EXECUTED	01/01/0001		
MINCA	NOT EXECUTED	01/01/0001		
MNUS	NOT EXECUTED	01/01/0001		
NXCA	NOT EXECUTED	01/01/0001		
NXUS	NOT EXECUTED	01/01/0001		
OGG	NOT EXECUTED	01/01/0001		
SESH	NOT EXECUTED	01/01/0001		
SR	NOT EXECUTED	01/01/0001		
STT	NOT EXECUTED	01/01/0001		

Enbridge business units require a LINK® System Agreement to be executed to satisfy the FERC approved system authorization process.

The System Agreement is available to execute online by clicking a line item in the data grid and clicking the “View To Execute” button.

Service Requester Maintenance

SYSTEM AGREEMENT DIALOG FOR SERVICE REQUESTER

FORM OF SERVICE AGREEMENT
FOR THE LINK® SYSTEM

This LINK® System Agreement, executed this 1 day of March, 2018, by and between CAMP ENERGY LLC., (Service Requester Proprietary Number NOT ASSIGNED YET) (hereafter referred to as "LINK® System Subscriber"), and ALGONQUIN GAS TRANSMISSION, LLC; BIG SANDY PIPELINE, LLC; BOBCAT GAS STORAGE; EAST TENNESSEE NATURAL GAS, LLC; EGAN HUB STORAGE, LLC; MOSS BLUFF HUB, LLC; OZARK GAS TRANSMISSION, L.L.C.; SALTVILLE GAS STORAGE COMPANY L.L.C.; and TEXAS EASTERN TRANSMISSION, LP (whether one or more, hereafter referred to as "Pipeline"), witnesseth that for and in consideration of the mutual covenants and provisions herein contained and subject to all of the terms, provisions and conditions herein set forth, LINK® System Subscriber and Pipeline do hereby agree as follows:

ARTICLE I

By typing my signature and clicking Execute below, I represent that I am authorized by the LINK® System Subscriber to sign this agreement on its behalf and I acknowledge that Pipeline is entitled to rely on my electronic signature the same as it would a manual written signature.

Name: Title:

Phone Nbr: Email Addr:

Press Refresh after typing in your name and title to transfer this information to the text of the LINK® System Agreement.

To assist us in addressing your needs, please provide a short explanation of why you need access (or need additional access) to the LINK® system. Thank you.

I have read and agree with the above document.

I agree to execute this form electronically.

Note: To Execute Agreement please scroll to the end of System Agreement document, and check all attestation boxes.

When the screen shown here appears, scroll completely through the System Agreement Form of Service, enter the requested information, and check the attestation boxes.

Once the tasks have been completed, execute the agreement by clicking the "Execute Agreement" button.

A message at the top of the popup screen will communicate that the information has been received with approval pending review. Then, click the close button to continue to the next step.

Once the System Agreement has been approved, a copy will be e-mailed to the Local Security Administrator.

Service Requester Maintenance

LINK System Agreement Warning



Any LINK System Agreement you submitted as part of this company setup will be reviewed by Enbridge. You will receive an e-mail once the System Agreement has been approved, at which point you will be able to access the Enbridge business units covered by this agreement.

When entering all the information required on each tab, the user can submit the information for approval by clicking the “Submit” button in the top right hand corner of the screen.

A warning message will appear as shown. Any on-line documents submitted are approved by Enbridge personnel.